

Mercury Advance SMARTcare

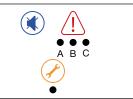
A Step Change in Care Delivery

This is a quick reference guide for the Mercury Advance SMARTcare® System (refer to user manual for additional information). Product Code MAT1610001











Power Switch Audible Warning Reset

The power switch simply switches the mains power to the pump on and off.

When the pump detects an Audible Warning condition, this can be silenced as below and re-set by switching the pump off and then back on again.

Dual Function Connector

Please ensure that the Dual Function Connector valve is always placed fully home, prior to inflating the mattress. NB: The mattress will NOT inflate properly should this not be the case.

Please ensure that the Dual Function Connector is disconnected to step the patient down to static mode.



CPR Tag

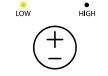
The CPR Tag is only to be used in the event of a clinical emergency for priority use.

LED Mode Settings

Power On / Off
Dynamic / Firmer Setting

This symbol when illuminated (the green indicator light) is used to indicate that the equipment is on or ready for use.

When a patient requires more pressure in the cells, as they may be uncomfortable or feel as though the support surface is too soft or unstable, then please select a "High" setting (pressure 26mmHg). This must only be used by a trained clinician as often too high pressures can further agitate certain patient conditions.



When a patient requires less pressure in the cells, as they may be uncomfortable or indeed hyper sensitive to cell movement or if the patient is still reddening further, then please select a "Low" setting (pressure 18mmHg). This must only be used by a trained clinician.

Low / Comfort Pressure Setting

Silence Audible Warning

This function is used to silence the Audible Warning. The LED will remain lit if the Audible Warning has been silenced previously, however a fault is still detected. Refer to the power switch in order to re-set fully. If the Audible Warning continues to sound repeatedly, along with an illuminated light, then an engineer must be called.



This symbol indicates an "Audible Warning Failure". Please see trouble shooting guide overleaf for how to re-set.

Note: Please ensure (when available) that all securing straps on the base of the mattress are secured onto the MOVING PARTS of the bed frame.

Troubleshooting

Warning / Fault C	ause	Solution
Control Unit does not operate; no display lights illuminate	The Control Unit may not be attached to a power source or a fuse may need replacing.	 Check the Control Unit is connected to mains power outlet with the correct voltage. Check the Control Unit is switched on. Switch off and unplug the unit before restarting. Check the mains plug fuse (5 AMP) then check both Control Unit fuses (1 AMP) – fuses can be released using a screwdriver to push and turn. Do not try to open the Control Unit. Opening the unit could cause personal injury or equipment damage. Ensure the replacement of fuses is carried out accordance with local legislation.
Warning LED C + audible warning	Mains failure / Other See above, plus:	 Check the Control Unit is connected to mains power outlet with the correct voltage. Check the Control Unit is switched on. Switch off and unplug the unit before restarting. Check the mains plug fuse (5 AMP) then check both Control Unit fuses (1 AMP) – fuses can be released using a screwdriver to push and turn. Do not try to open the Control Unit. Opening the unit could cause personal injury or equipment damage. Ensure the replacement of fuses is carried out accordance with local legislation.
Warning LED B + audible warning	Pressure too low	 Reset the warning – turn off power and press the Audible Warning mute button. Check that the Dual Function Connector is firmly attached the Control Unit (located on the left of the Control Unit case). Check all air hoses along the inside of the mattress – each should be firmly connected. Check each air cells is securely attached to its connecting pipe. Check all cells, pipes and hoses for any air leakage. Check that the air filter cover is correctly secured and the air filter is clean. Switch on power.
Warning LED B+C + audible warning	Pressure too low / Air pipe kinked	 Check the blue external umbilical air pipe that is between the mattress and the Dual Function Connector is not kinked, twisted or damaged and that the CPR Tag is firmly secured. Check all air hoses along the inside of the mattress – each should be firmly connected. Check each air cell is securely attached to its connecting air pipe.
Warning LED A + audible warning	Pressure too high	 Reset the warning – turn off power and press the Audible Warning button. Disconnect the air hoses to reduce pressure, reconnect when pressure has decreased. Check for twists in the air hoses between Mattress and Control Unit.
Warning LED A+B + audible warning	Alternating Mode Failure (no alternation)	 Reset the warning – turn off Power and press the Audible Warning mute button. Disconnect the air hoses to reduce pressure – reconnect when pressure has decreased.
Warning LED A,B+C + audible warning	Initialising Failure	 Press the Audible Warning mute button to silence the Audible Warning. Check all air hoses along the inside of the mattress – each should be firmly connected. Check each air cell is securely attached to its connecting air pipe. Check that the Dual Function Connector is firmly attached the Control Unit (located on the left of the Control Unit casing).



Strack AG Ebnatstrasse 125 8200 Schaffhausen 052 630 31 60 www.strack.ch info@strack.ch





Sales Offices

UK & Europe

Direct Healthcare Services Ltd. 6 - 10 Withey Court Western Industrial Estate Lon-y-Llyn, Caerphilly, CF83 1BF, UK

T: +44 (0) 845 459 9831 info@directhealthcareservices.co.uk

Asia Pacific

Direct Healthcare Services PTY Ltd. PO Box 562 Wembley Western Australia 6913

T: +61 (0) 423 852 810 info@directhealthcareservices.com.au

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